Results for Student Housing

The block of items related to this service was skipped by 52% of respondents*. Results shown are based on 1179 respondents for this service: 1119 users and 60 “unserved”. Comments indicate that respondents did not necessarily differentiate between residence hall programs and campus housing.

Figure 65. Users who rated Student Housing ‘Excellent’ or ‘Good’

*Unfortunately, due to some miscommunication during development of the survey tool, students who did not need a particular service were explicitly directed to skip that entire block of questions (even though “didn’t need this service” was available as a response option). Thus, students who did not need the service cannot be separated from other non-respondents, which confounds analysis. In particular, this means that the survey provides no reliable measure of the size of the population needing a specific service. All results reported here are based only on respondents who reported either needing and using the service or needing but not using the service. Nothing should be inferred about the number who did not need the service.
Figure 66. Users who rated Student Housing ‘Extremely important’, ‘Very important’ or ‘Somewhat important’

- Max among UCs: 97%
- UC Davis: 96%
- Min among UCs: 93%
Figure 67. Unserved Students for Student Housing (Respondents who ‘Needed but didn’t use’)

- Max among UCs: 21%
- UC Davis: 5%
- Min among UCs: 3%
Figure 68. Unserved Students who rated Student Housing ‘Extremely important’, ‘Very important’ or ‘Somewhat important’

Table 21. Reasons for not using Student Housing | % of Unserved Students
--- | ---
Not sure if eligible for service | 27%
Concerns about cost | 25%
Used off-campus service | 20%
Did not know how to access service | 18%
Did not know what service offered | 13%
Never heard of service | 10%
Did not have time | 7%
Service has a bad reputation | 3%
Location is inconvenient | 2%
Hours are inconvenient | 0%
Embarrassed to use service | 0%
Concerns about confidentiality | 0%

Themes in suggestions for improvement: cost of housing, facilities and maintenance, food quality, RA training, rule enforcement