Use of Campus Escort Service

Prepared at the Request of

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By

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Survey Background and Methods

In Spring 2006, a Davis Honors Challenge group approached Student Affairs Research & Information (SARI) for assistance with a research project on campus safety. In support of their research, SARI undertook a Quick Survey to determine the usage of the campus Escort Service and satisfaction with its service.

From April 21st 2006 to April 28th 2006, SARI delivered a Quick Survey to both graduate and undergraduate students via the MyUCDavis portal (http://my.ucdavis.edu). A total of 3699 students responded to the Quick Survey, including 3093 undergraduates (15% of undergraduates) and 401 graduate students (12% of graduate students). Respondents included 1877 female students and 1407 male students. Respondents were asked to identify their usage of the UC Davis Escort Service at one of five levels:

1 = None (never use it),
2 = One to five times a quarter,
3 = Once a week,
4 = A couple of times a week,
5 = Daily.
Results

As shown in Figure 1, most students had never used the Escort Service. Male students were less likely than females to have used the service, with 94% of male respondents indicating they had never used it compared to 89% of female students. About 8% of female respondents indicated they had used the service 1-5 times per quarter, compared to 4% of males. The differences by gender for more frequent use were not significant.

Figure 1.

![Use of Escort Service](chart.png)

The large majority of respondents indicated that they had never used the Escort Service (91% of all respondents). About 60% of these students indicated they did not need the service, the most commonly selected reason not to use it. In addition, 24% of the respondents were not on campus at night to use the service and 21% of them did not know the phone number of the service.
Among those respondents who had used the Escort Service at all, 41% were satisfied with the service. An additional 29% thought the service was fair and 22% were very satisfied with the service. Less than 10% were dissatisfied with the service.
Figure 3.

Satisfaction with Escort Service

- Satisfied
- Fair
- Very satisfied
- Very unsatisfied
- Unsatisfied

Percent of Respondents

% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%